



Delta Dental's improved dispute resolution process

Thank you for taking the time to learn about improvements to Delta Dental's Provider Tools and how to escalate claims easily.

The new claims dispute feature — where you can track the status of your claims in real time — is just one of the ways we plan to offer a more helpful and transparent digital experience.

We know that COVID-19, staffing shortages and inflation have created many challenges for dentists, and we're committed to delivering more improvements over the coming months that will lighten your workload, save you time, and help you get answers faster.

Until then, we want to hear from you. When you're logged into Provider Tools, you'll see an option to complete a survey. We value your feedback and will use it to make future enhancements.

Thank you again for your partnership and for the quality care you provide for patients.

Jamie Clarke
Vice President, Network Development
Delta Dental of California and affiliates

Our Delta Dental enterprise includes these companies in these states: Delta Dental of California — CA, Delta Dental of the District of Columbia — DC, Delta Dental of Pennsylvania — PA & MD, Delta Dental of West Virginia, Inc. — WV, Delta Dental of Delaware, Inc. — DE, Delta Dental of New York, Inc. — NY, Delta Dental Insurance Company — AL, DC, FL, GA, LA, MS, MT, NV, TX and UT.