



April 3, 2020

(Notice: The following letter is being shared by Delta Dental with providers regarding a fee reimbursement notice that was sent in late February and early March 2020.)

Important **Update** Regarding
Reductions in Maximum Amounts Allowed

Dear Doctor,

We understand this is a difficult time and appreciate the affect the Covid-19 pandemic is having on our provider community. Given the scope and magnitude of this crisis—and the many unknowns about its overall impact and duration—we are continually assessing how we can support our providers during this unprecedented time.

In late February or early March, you received notification regarding an adjustment to our fee structure in order to align our contracted fees with those generally accepted as network levels in the broader market.

In that notification Delta Dental announced that we will be lowering the maximum amounts allowed (sometimes referred to as MPAs) for most network endodontists, periodontists and oral surgeons, effective July 1, 2020.

Considering the current events surrounding the Coronavirus (COVID-19) pandemic, Delta Dental is extending the effective date contained in that notification by postponing this fee adjustment until **January 1, 2021**. All other terms and conditions of your Participating Dentist Agreement will remain the same, and we will not be initiating additional communications on this fee adjustment or the notification you have already received unless circumstances further change.

Please refer to the original letter you received for full information about the fee adjustment and going online to obtain the side-by-side comparison of your current and future Delta Dental Premier Contracted Fees at the CDT code level.¹ If you don't have an account, please register at deltadentalins.com/dentists for quick access to this and other relevant information.

Additionally, our Provider Concierge team is available exclusively to answer any questions regarding this letter either by phone between 7 a.m. and 5 p.m. PST at 888-742-4099, or by email at cafisupport@delta.org.

Please stay safe.

Sincerely,

Daniel W. Croley, DMD
Vice President, Network Development

¹ If you do not wish to accept these changes, please notify Delta Dental of California in writing of your intent to discontinue participation in the Delta Dental Premier® and Delta Dental PPO™ networks. Mail your notification to: Provider Onboarding, Delta Dental of California, P.O. Box 997330, Sacramento, California 95899-7330. Notifications received by December 15, 2020 will be effective January 1, 2021. Notifications received after December 15, 2020 may not be effective by January 1, 2021.