



What to know about the Provider Advisory Council

Get your questions answered

1. What is the Provider Advisory Council?

The Provider Advisory Council is a group for dental professionals to share feedback and insights on Delta Dental technology, products and programs. We're looking for dentists, registered dental hygienists, registered dental assistants, dental office managers and insurance coordinators. The council features three different tiers of engagement that allow you to choose the level that works best for you.

2. What is the goal of the Provider Advisory Council?

The purpose of Delta Dental's Provider Advisory Council is to foster ongoing communication between Delta Dental and selected dental professionals through a dedicated forum. We're soliciting your feedback to shape the future of oral health care together.

3. What are the benefits of joining the council?

- Meet and discuss improvements with a council of your peers to build strong relationships
- Provide feedback on future Delta Dental technology, products or programs
- Share your thoughts and suggestions with Delta Dental to generate insights
- Share specialized expertise and industry knowledge to improve patient care and outcomes
- Influence change in the industry

4. Who can join?

Membership is open to all network dentists contracted with Delta Dental of California, and affiliated companies as well as their team members, such as registered dental hygienists, registered dental assistants, dental office managers and insurance coordinators.

5. What does Delta Dental expect from this partnership?

We're looking to give dentists and their staff a direct channel to voice their opinions and views. We want to understand your current concerns so we can improve your experience.

6. Will I receive financial compensation?

No, you will not receive financial compensation. Participation in the council is voluntary. You will, however, receive membership perks as thanks for your participation.

7. How often will the council meet?

The number of planned meetings varies by tier.

Leading tier	Contributing tier	Supporting tier
<ul style="list-style-type: none"> Annual participation in up to five engagement activities One in-person meeting (airfare and hotel expenses paid by Delta Dental) 	<ul style="list-style-type: none"> Annual participation in up to four engagement activities 	<ul style="list-style-type: none"> Annual participation in up to three engagement activities

8. How long of a commitment does the council require?

If you join the council, you will be accepted for a one-year term with an option to continue for an additional year, upon mutual agreement. This applies regardless of your tier. You can reapply after your term expires, and there is no limit to membership years. If you can't attend a meeting, you may send a delegate on your behalf, but please provide advance notice.

9. What are the differences between the membership tiers?

Leading member	Contributing member	Supporting member
<ul style="list-style-type: none"> This tier is a highly engaged group of members who can provide a larger time commitment. Members must participate in a minimum of three Delta Dental lines of business in our enterprise states. Has active digital adoption in multiple ways with Delta Dental. 	<ul style="list-style-type: none"> This tier is an engaged group of members who can provide a lesser time commitment. Members must participate in a minimum of two Delta Dental lines of business in our enterprise states. Has active digital adoption with Delta Dental. 	<ul style="list-style-type: none"> This tier is an engaged group of members who want to contribute but are limited in available time. Members must participate in at least one Delta Dental line of business in our enterprise states. Has active digital adoption with Delta Dental.

10. How can I join?

Please complete the application. Provide your information and indicate the tier in which you'd like to participate. This form will be submitted for evaluation, and you'll receive an email notifying you of your acceptance.

11. What if I have questions, or my role or circumstance changes during my term on the council?

For any questions or concerns about your membership, or if your job role or office location changes, please email us at PAC@delta.org.

Our Delta Dental enterprise includes these companies in these states: Delta Dental of California — CA, Delta Dental of the District of Columbia — DC, Delta Dental of Pennsylvania — PA & MD, Delta Dental of West Virginia, Inc. — WV, Delta Dental of Delaware, Inc. — DE, Delta Dental of New York, Inc. — NY, Delta Dental Insurance Company — AL, DC, FL, GA, LA, MS, MT, NV, TX and UT.